

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-8701

PSC KY NO. 10  
1st Revision Sheet No. 4

CANCELING PSC KY NO. 10  
Original Sheet No. 4

**RULES AND REGULATIONS**

**4. CONTINUITY OF SERVICE**

The Cooperative shall use reasonable diligence to provide a constant and uninterrupted supply of electric power and energy, but if such supply shall fail or be interrupted or become defective through act of God, or the public enemy, or by accident, strikes, labor troubles, or any action of the elements, or inability to secure rights-of-way or other permits needed, or for any other cause beyond the reasonable control of the Cooperative, the Cooperative shall not be liable therefor.

**5. RELOCATION OF LINES BY REQUEST OR MEMBERS**

The Cooperative's established lines will not be relocated unless the expense for moving and relocating is paid by the member, except in instances where it would be to the advantage of the Cooperative to make such relocation.

**6. SERVICES PERFORMED FOR MEMBERS**

Cooperative employees are prohibited from making repairs or performing services to the members' equipment or property except in cases of emergency or to protect the public or member's person or property. When such emergency services are performed, the member shall be charged for actual cost of performing such service.

**B. SERVICE PROCEDURES**

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**7. APPLICATION FOR SERVICE**

Each prospective member desiring electric service will be required to sign the Cooperative's forms, "Application for Membership" and "Application for Electric Service," before service is supplied by the Cooperative and provide the Cooperative with necessary easements or right-of-way permits.

**8. MEMBERSHIP FEE**

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The membership fee in the Cooperative shall be five (\$5.00) dollars. One membership must be held in connection with each member receiving service. The membership fee will be refunded if all bills are paid or applied against any unpaid bills of the member at the time service is discontinued which will automatically terminate the membership.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

DATE OF ISSUE February 22, 2001

DATE EFFECTIVE April 1, 2001

APR 01 2001

ISSUED BY

*Michael L. Mills*

President & CEO

411 Ring Road  
Elizabethtown, KY 42701-8701

NAME

TITLE

ADDRESS

BY *Orlando Bell*

SECRETARY OF THE COMMISSION

PURSUANT TO 807 KAR 5:011,  
SECTION 9(1)

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-8701

PSC KY NO. 10  
3rd Revision Sheet No. 5

CANCELING PSC KY NO. 10  
2nd Revision Sheet No. 5

**RULES AND REGULATIONS**

**9. DEPOSITS TO GUARANTEE PAYMENT OF BILLS**

For all consumers classified as Rate Schedule 1

REFERENCE: 807 KAR 5:006 Section 7

The Cooperative shall require a minimum cash deposit or other guaranty to secure payment of bills except for customers qualifying for service reconnection pursuant to 807 KAR 5:006, Section 15, Winter Hardship Reconnection. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460.1, will be paid annually either by refund or credit to the consumer's bill, except that no refund or credit will be made if the consumer's bill is delinquent on the anniversary date of the deposit.

- (T) The deposit may be waived if the consumer has established or can provide the cooperative with satisfactory credit and payment history. Required deposits will be returned after one (1) year if the consumer has established a satisfactory payment record for that period. If a deposit has been waived or returned and the consumer fails to maintain a satisfactory payment record, a deposit may then be required. The Cooperative may require a deposit in addition to the initial deposit if the consumer's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principal amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the consumer.
- (T) If the deposit is retained for more than eighteen (18) months, at the consumer's request, the deposit will be recalculated every eighteen (18) months based on the consumer's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00, the Cooperative may collect any underpayment and shall refund any overpayment by check or credit to the consumer's bill. No refund will be made if the consumer's bill is delinquent at the time of the recalculation.
- (T) All consumers' deposits shall be based upon actual usage of the consumer at the same or similar premises for the most recent 12-month period, if such information is available. If usage information is not available, the deposit will be based on the average bills of similar customers and premises in the system. The deposit amount shall not exceed 2/3 of the consumer's actual or estimated annual bill.

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PURSUANT TO 807 KAR 5:011  
SECTION 9 (1)

BY *Michael Z. Mills*

DATE OF ISSUE	September 19, 2002	DATE EFFECTIVE	October 15, 2002
ISSUED BY	<i>Michael Z. Mills</i>	President & CEO	411 Ring Road Elizabethtown, KY 42701-8701
	NAME	TITLE	ADDRESS

Nolin RECC  
612 East Dixie  
Elizabethtown, KY 42701

CANCELLING PSC KY NO. \_

RULES AND REGULATIONS

24. MONITORING USAGE

(N) At least once annually the Cooperative will monitor the usage of each consumer according to the following procedure:

1. The consumer's annual usage for the most recent 12-month period will be compared with the annual usage for the 12 months immediately preceding that period.
2. If the annual usage for the two periods are substantially the same or if any difference is known to be attributed to unique circumstances, such as unusual weather conditions, common to all consumers, no further review will be done.
3. If the annual usages differ by 99% higher or 25% lower or more and cannot be attributed to a readily identified common cause, the Cooperative will compare the consumer's monthly usage records for the 12-month period with the monthly usage for the same months of the preceding year.
4. If the cause for the usage deviation cannot be determined from analysis of the consumer's meter reading and billing records, the Cooperative will contact the consumer by telephone or in writing to determine whether there have been changes such as different number of household members or work staff, additional or different appliances, changes in business volume, or known leaks in the consumer's service line.
5. Where the deviation is not otherwise explained, the Cooperative will test the consumer's meter to determine whether it shows an average error greater than 2 percent fast or slow.
6. The Cooperative will notify the consumer of the investigation, its findings, and any refunds or back billing in accordance with 807 KAR 5:006, Section 10(4) and (5).

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In addition to the annual monitoring, the Cooperative will immediately investigate usage deviations brought to its attention as a result of its on-going meter reading or billing processes or consumer inquiry.

PUBLIC SERVICE COMMISSION  
OF KENTUCKY  
EFFECTIVE

OCT 6 1992

PURSUANT TO 807 KAR 5.011.

DATE OF ISSUE July 24, 1992 DATE EFFECTIVE August 14, 1992

SECTION 9 (1)

ISSUED BY Michael L. Miller  
NAME

BY: [Signature]  
PUBLIC SERVICE COMMISSION MANAGER  
TITLE

Nolin RECC  
411 Ring Road  
Elizabethtown, KY 42701-6767

PSC KY NO. 10  
1<sup>st</sup> Revision Original Sheet No. 12

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Original Sheet No. 12

**RULES AND REGULATIONS**

**25. BILLING ADJUSTED TO STANDARD PERIODS**

When the period covered by the billing is a fraction of a month, the customer charge and security light charge will be prorated for proportional part of the billing period. The energy charge and the demand charge if applicable, will not be prorated.

**26. TAXES**

The Cooperative shall add to the electric bills of all applicable members the Kentucky Sales and Use Tax, any Utility Gross Receipt License Tax for Schools, any other tax that may be imposed on the Cooperative that is measured or determined by sales or receipts or any Franchise Tax enacted by an ordinance of a municipality.

**27. UNPAID CHECKS FROM CONSUMERS**

The Cooperative considers a returned check as no payment and the account will be charged a twenty (\$20.00) dollar handling fee in addition to the amount of the bill. Members have until twenty-seven (27) days after mailing of the original bill which such returned check was intended to pay, to make payment or be subject to the Cooperative's disconnection policy.

When a check is issued in order to avoid being disconnected for a delinquent account, the member has forty-eight hours to make payment on the returned check or be disconnected. The member will be notified in each case and advised of the policy as it pertains to their situation.

(T) The Cooperative shall have the right to refuse to accept checks in payment of an account if there have been two or more checks returned from the bank for any reason on that account. The Cooperative will not accept a check to pay for and redeem another check or accept a two party check for cash or payment of an account.

**28. LEVELIZED BUDGET BILLING PAYMENT PLAN**

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OBJECTIVE: To establish a procedure whereby members may pay their electric bill in monthly installments.

AVAILABILITY: Available to all Nolin Rural Electric Cooperative residential members who have received service at their present location for ONE YEAR.

DATE OF ISSUE	February 23, 2004	DATE EFFECTIVE	March 23, 2004
ISSUED BY	<i>Michael L. Miller</i>	TITLE	President & CEO
NAME		ADDRESS	411 Ring Road Elizabethtown, KY 42701-6767
			MAR 23 2004

PURSUANT TO 807 KAR 5:0-1  
SECTION 9 (1)

BY *Charles W. Dorn*  
EXECUTIVE DIRECTOR